Designing An Oral English Handbook For Supervisors Community (A Developmental Research Conducted In Textile Company)


Abstract

A textile company in Purworejo has a good relation with some foreign companies. By having foreign customers, English becomes a language to communicate. Unfortunately, this research showed the supervisors’ speaking skill was lack, whereas they should handle their foreign customers. The aim of this research was designing a handbook to help them learning English speaking. The subject of this research was supervisors in PT. URW which is a textile company in Purworejo. The analysis data displayed that they needed a tool to help them learning English as well as learning without opening a screen. In designing an oral English handbook for supervisors in textile company, it was considered the theory of Hutchinson and Waters (2008), also ESP as its approach. Designing an oral English handbook for supervisors community helped them learning English speaking. It was proven by the score of 85% given by supervisors for the content quality and 92% given by expert judgments for the instructional quality. It meant the book was categorized into very good book. Meanwhile, the average score of the students was 75.5. Thus, it could be assumed the design of an oral English handbook for supervisor community was appropriate to be applied in learning English speaking for supervisors in textile company.

Keywords: Textile company, Speaking, Handbook

Item Type: Article

Subjects: P Language and Literature > PE English

Divisions: Fakultas Keguruan dan Ilmu Pendidikan > Program Studi Pendidikan Bahasa Inggris

Depositing User: Pendidikan Bahasa Inggris UMBY

Date Deposited: 17 Dec 2019 01:32

Last Modified: 17 Dec 2019 01:32

URL: http://eprints.mercubuana-yogya.ac.id/id/eprint/7343

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